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Professor Greer is also the author of *Strategy and Human Resources: A General Managerial Approach*, 2nd ed. (Prentice Hall) was co-editor of the *Blackwell Encyclopedic Dictionary of Human Resource Management*. Amazon.com: *Supervisory Management (11th Edition ... Management (10th Edition)* by Warren R. Plunkett, Gemmy S. Allen, Raymond F. Attner ... Need it Fast? 2 day shipping options: *MANAGEMENT: MEETING AND EXCEEDING CUSTOMER EXPECTATIONS*, Tenth Edition is a comprehensive survey of ... This is the 10th edition. Pages are clean and crisp. Book shows light edge wear.

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